From: Klein, Jerry

Sent: Monday, September 29, 2014 11:54 AM

To: Kuntz, Robert

Subject: 503 Windsor Mill (High Grass)

Hi Bob,

Jennifer Spohr 503 Windsor Mill Dr.

Mike Roberts first posted the property back on 8/5/14 when we posted both 503 and 510 Windsor Mill, based on a complaint.

David May of 510 Windsor Mill called on 8/12 and said that he had been out of town and asked for an extension. To be fair we extended both 510 and 503 for a week until 8/19/14.

Mike Roberts was on vacation on 8/19/14 so Dave Darmon checked all of Mikes postings that day. Dave said he parked on Essex Mill and walked down Holloway along the guardrail and found the grass along Holloway and down the slope towards the house at 503 Windsor Mill had not been mowed and was still over 6".

The authorization to cut the high grass at 503 Windsor Mill was sent to our contractor Brake Landscaping on 8/20/14 and Brake mowed the property on 8/21/14.

It is my understanding that Brake did part of the mowing and then left because of a confrontation with the property owner. When I found out about this, I called Brake and told them to go back and finish the work, which they did that same day.

The charge for mowing the lot according to our contract with Brake is \$43 and we charge a \$100 Administrative fee.

Let me know if you need anything else.

Jerry