

# Social Media Terms of Use & Disclaimers

## City of Ballwin, MO

The City of Ballwin's social media accounts were created to provide information to people who live, work, and visit our city. We welcome dialogue on our social media pages from all members of the community and encourage residents, businesses, and visitors to engage with us! However, before posting on any of our official City pages, please review our Social Media Terms of Use below. A posting will constitute acceptance of these terms.

It is important to note that our social media accounts are not monitored 24/7. If your need is urgent, contact the Ballwin Government Center during normal business hours, Monday - Friday from 8 a.m. - 5 p.m., at (636) 227-9000, or visit our website at [www.ballwin.mo.us](http://www.ballwin.mo.us). If this is an emergency, please call 911.

Comments posted by people other than our organization are not to be considered the opinion of the City of Ballwin, nor does the City of Ballwin endorse any third-party comments on this page. Likes, comments, and shares by the City of Ballwin are not a means of endorsement. We welcome a person's right to express his/her opinion and encourage posters to be respectful of others and to keep comments related to content on this page.

This page is to be considered a Limited Public Forum. As such, we reserve the right to reject, remove, or hide user-generated posts or comments if they violate our Terms of Use. This could include content that:

- Violates the Social Media Platform's terms of service;
- Contains information about official City of Ballwin business that is legally deemed confidential and should not be made public;
- Considered pornographic, obscene, or defamatory in nature, including links to inappropriate sexual content;
- Openly advocates for violence or the threat of violence;
- Openly discriminates against others or advocates for discrimination based on race, creed, color, age, religion, gender, genetic information, gender identity, sex, pregnancy status, sexual orientation, national origin, ethnicity, disability, veteran status, or any other legally protected class;
- Solicitations of commerce or marketing of private business enterprises;
- Encourages or promotes illegal activity;
- Includes information that may compromise the safety or security of the public or public systems;
- Appears to violate the intellectual property or copyright of any other party;
- Content that is clearly off-topic or repetitive and detracts from the original City Social Media Content.

Social Media Platforms cannot be used to make Sunshine Requests. For information on Sunshine Requests, please visit the City of Ballwin website.