



Meeting – City of Ballwin

Ballwin Public Safety  
Committee

April 14, 2025 6:00 PM

Mr. Mark Perkins, WCDC Board Member

Chief Jeffrey Hartman, Creve Coeur Police Department

Mr. Daryl Ostendorf, WCDC General Manager

# Why is WCDC here?

**WCDC's desire to grow and provide an exemplary level of service to an even greater population and First Responders.**

**Communications Center survivability based on current emergency dispatch center consolidation trends.**

**Ongoing needs to address staffing levels.**

**Advantages of economies of scale:  
Staffing, Technology, Infrastructure and Connectivity.**

**Expression of interest by Ballwin.**

# Trends in 9-1-1 Dispatch Center Consolidations

**Emergency dispatch consolidation trends are heavily influenced by:**

**New Technologies**

**Staffing Shortages**

**Data Analytics**

**Cybersecurity**

**Mobile Technology**

**AI**

**Legislation**

**Mental Health Support**

# West Central Dispatch Center History

**Three cities agreed consolidating would result in a more manageable and measurable quality of service.**

**Filed Articles of Incorporation in November 2010.**

**WCDC to be housed in the Town and Country Police Department.**

# West Central Dispatch Center History

**Existing agency 9-1-1 Police Dispatchers would apply with WCDC.**

**Participation Agreement and By Laws created.**

**WCDC founded under rules set forth by Chapters 70 and 321 of the Revised Statutes of Missouri.**

**In 2021 Ladue joined WCDC as the fourth member agency.**

# What does WCDC offer?

**Professionalism and Proficiency.**

**High level of standards.**

**Continued education and training.**

**Community Engagement.**

**Working to complete CALEA  
Accreditation.**

# WCDC Proposed Staffing

**General Manager – 1**

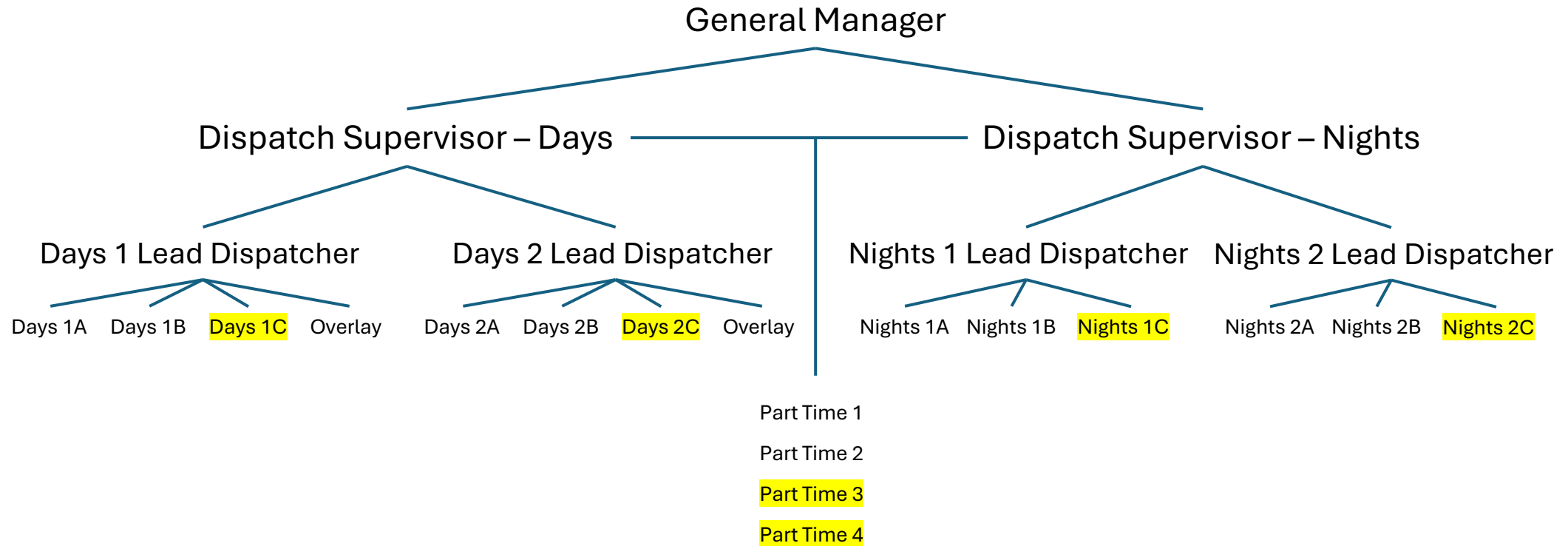
**Supervisor – Days – 1**

**Supervisor – Nights – 1**

**Lead Dispatchers – 4**

**Full-Time Dispatchers – 14**

**Part-Time Dispatchers - 4**



**A minimum of Four (4) Full-Time Positions and Two (2) Part-Time Positions would be added to existing WDCD Staffing Levels. Accomplished via an application process, as all current WDCD Dispatchers have done.**

**Initial staffing goals are to have a former Ballwin Dispatcher added to each crew and assigned to the Ballwin channel as other Dispatchers are acclimated to Ballwin and vice versa.**

# Proposed FY2026 Operating Budget

**Personnel - \$1,445,564**

**Benefits - \$550,433**

**Contractual Services - \$234,177**

**Other expenses - \$104,492**

**Relocation, Construction, and  
Equipment Costs are NOT included in  
Proposed FY2026 Budget.**

**Initial Base Fee**

# Authorized Force Levels and Budget Share Percentages

Total Officers 174		
Ballwin	47	27.0%
Creve Coeur	50	28.7%
Frontenac	21	12.1%
Ladue	28	16.1%
Town and Country	28	16.1%

# FY2026 Annual Fees

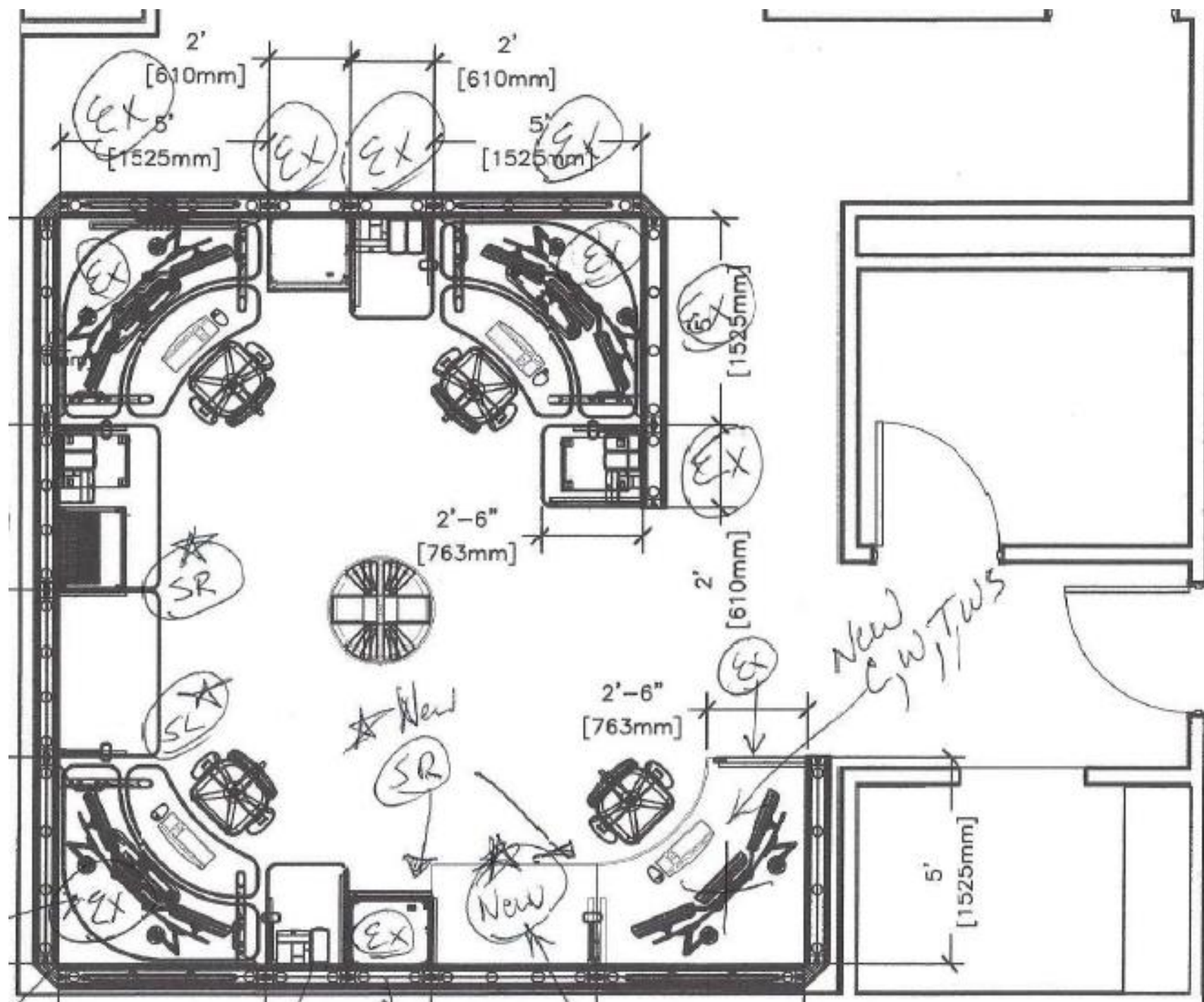
Agency	Account	FY 2025 Usage Percentage	Base Fee	Annual Usage Fee	Reimbursement Income	FY 2026Total Fees Plus Reimbursements	FY 2026 Quarterly Statement	FY2025 Budget from Reserve	FY2026 Total Budget
WCDC		100%	553,740	1,709,831	71,095	2,334,666	583,667	\$0	\$2,334,666
TCPD	44-00-00-4617	16.1%	110,748	275,145	15,316	401,209	100,302	Reimbursements	71,095
CCPD	44-00-00-4615	28.7%	110,748	491,331	12,831	614,910	153,727	Budget Bal	\$2,263,571
FPD	44-00-00-4616	12.1%	110,748	206,359	14,686	331,793	82,948		
LPD	44-00-00-4618	16.1%	110,748	275,145	12,346	398,239	99,560		
BPD	44-00-00-46xx	27.0%	110,748	461,851	15,916	588,515	147,129		

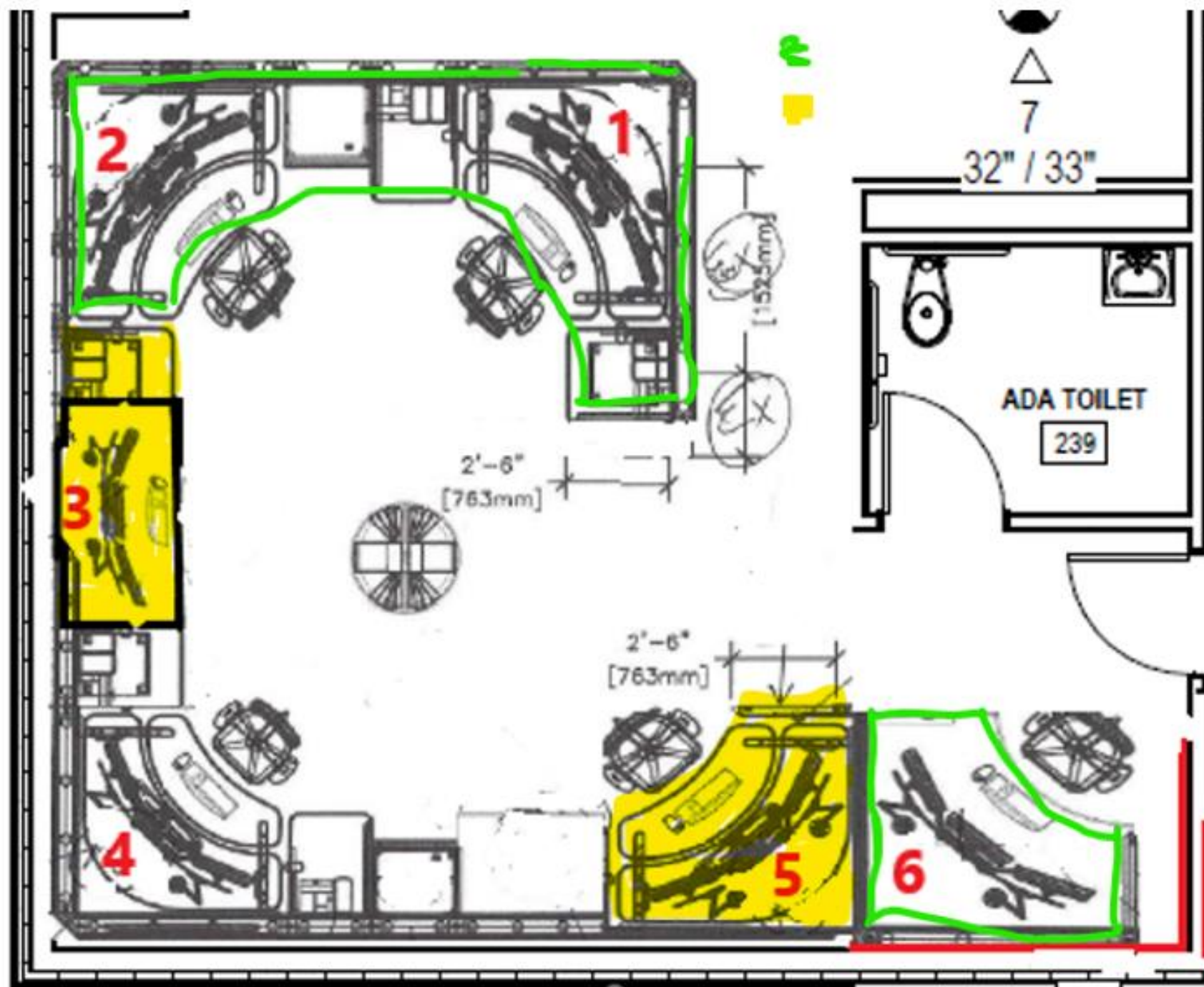
Projected Budget Percentage for Ballwin is \$588,515 Annually.  
Current Ballwin Proposed Budget for 2025 is \$1,159,000.  
**Projected Annual operational savings of 50%.**

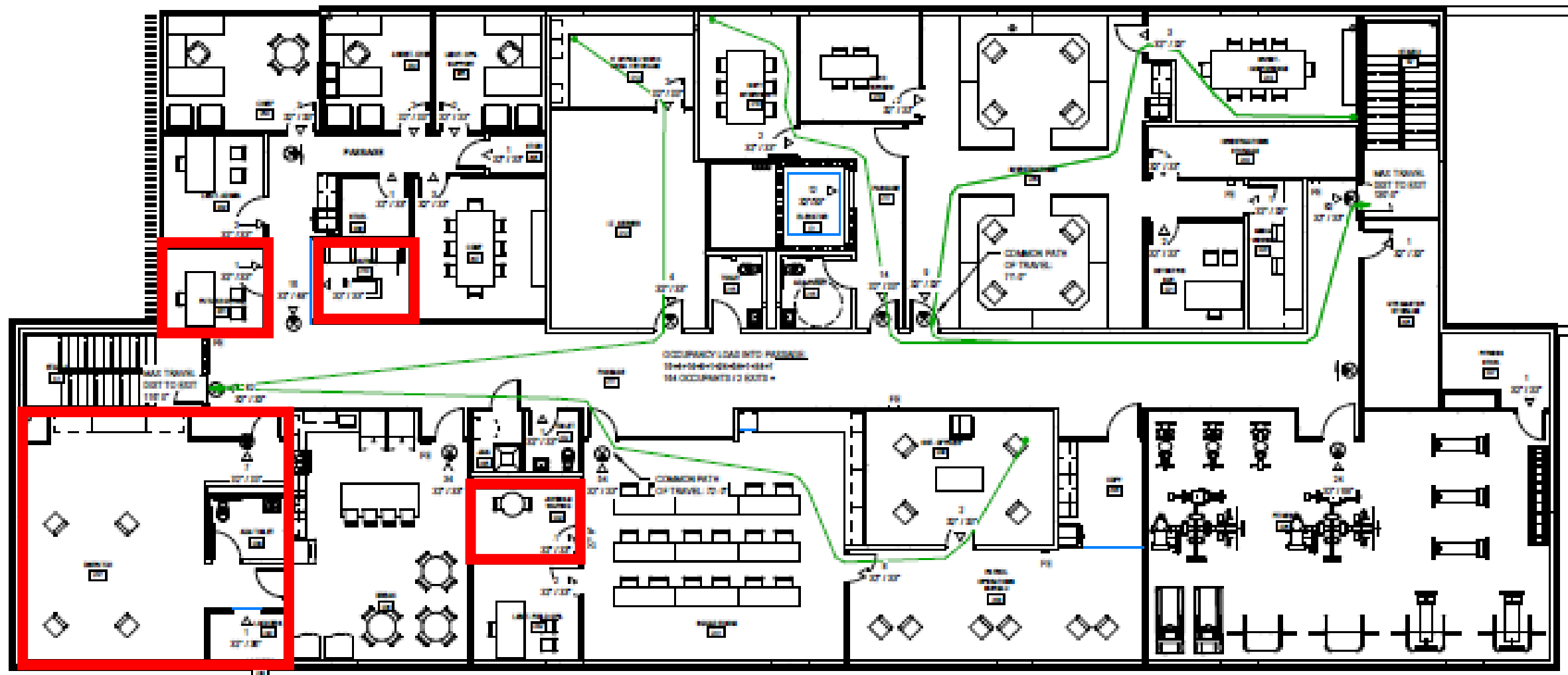
**\*\*\*A New Member Agency is required to pay an initial fee equal to the current base fee, which may be paid in full or via quarterly installments.\*\*\***

# Facility Modifications









# Contact Information

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