BALLWIN

Information Technology

M E M O

TO: Eric Hanson, City Administrator   **DATE:**   November 4, 2015

FROM: Paula Reeds   **CC:**

RE: Server Replacement – Ballwin Dispatch Center

Attached is a price quote for an HP file server from Worldwide Technology, the Missouri State Contract vendor. This server would replace the existing Global CAD (computer aided dispatch) server currently located at the Ballwin Police Department. The total cost of the server is $11,179.01 and funds are budgeted in the Information Technology program.

This particular server replacement is considerably more expensive compared to normal City operation servers. Much of the cost increase is due to the "mission-critical" nature of the Police Dispatch Center which requires high demand, high availability (24/7) and extended warranty coverage (5 year with 4-hour response). The proposed server meets all hardware recommended specifications as designated by Global Software, current CAD software provider. It is my recommendation we purchase and implement this server prior to year-end.

Please let me know if you have any questions and approve.