City of Ballwin

Budget Survey 2024

How could people learn about our survey?

- City website on homepage rotator
- Facebook
- Instagram
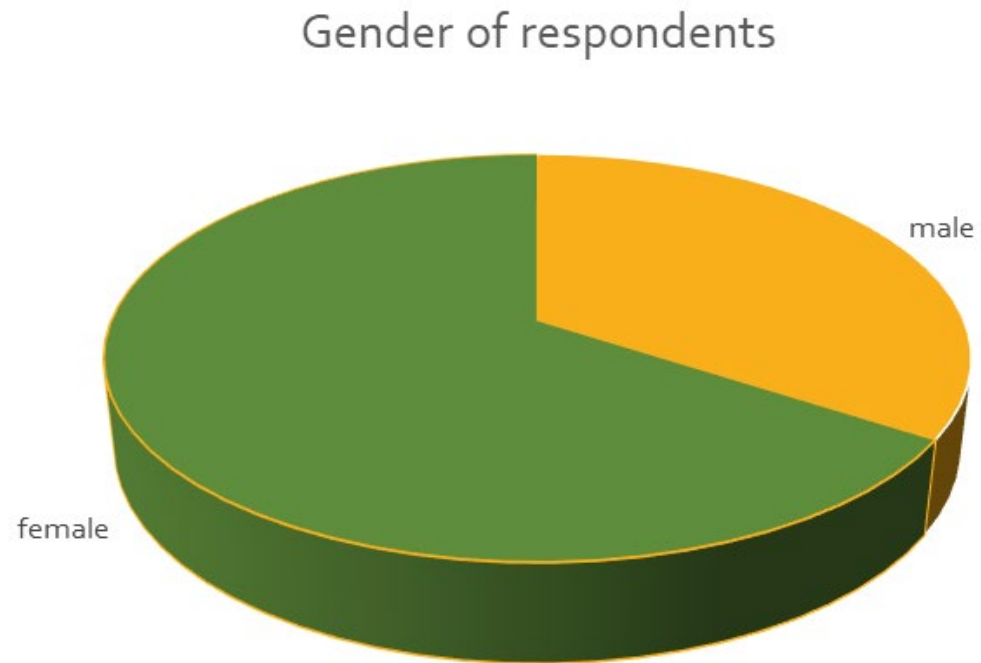- X (formerly Twitter)
- Nextdoor
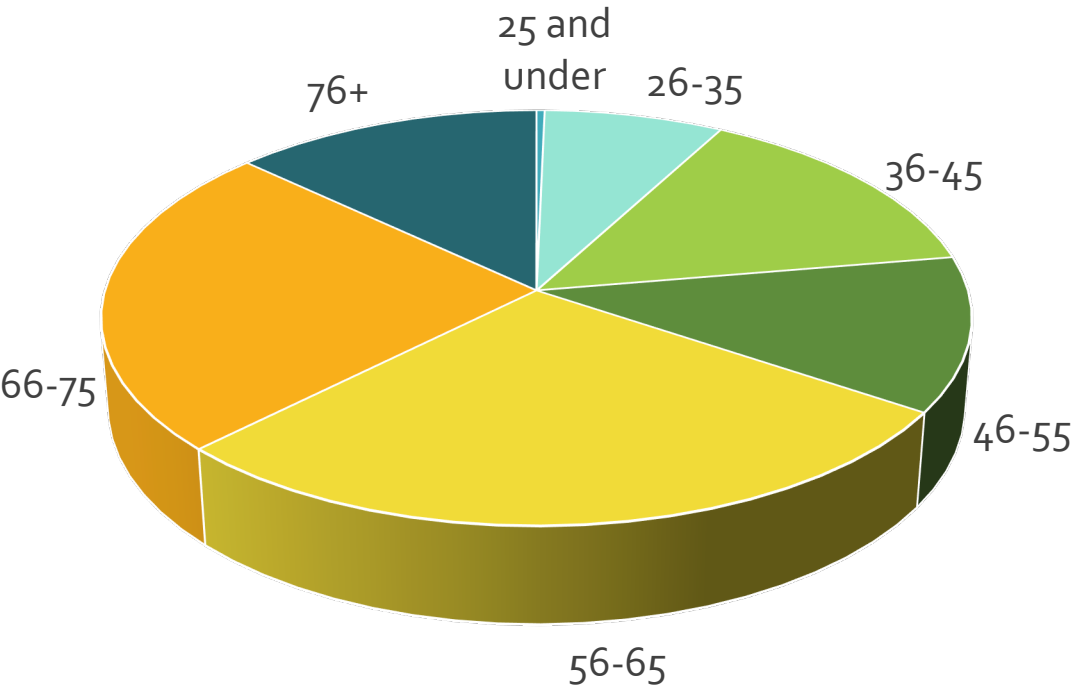- City email newsletter

Respondents
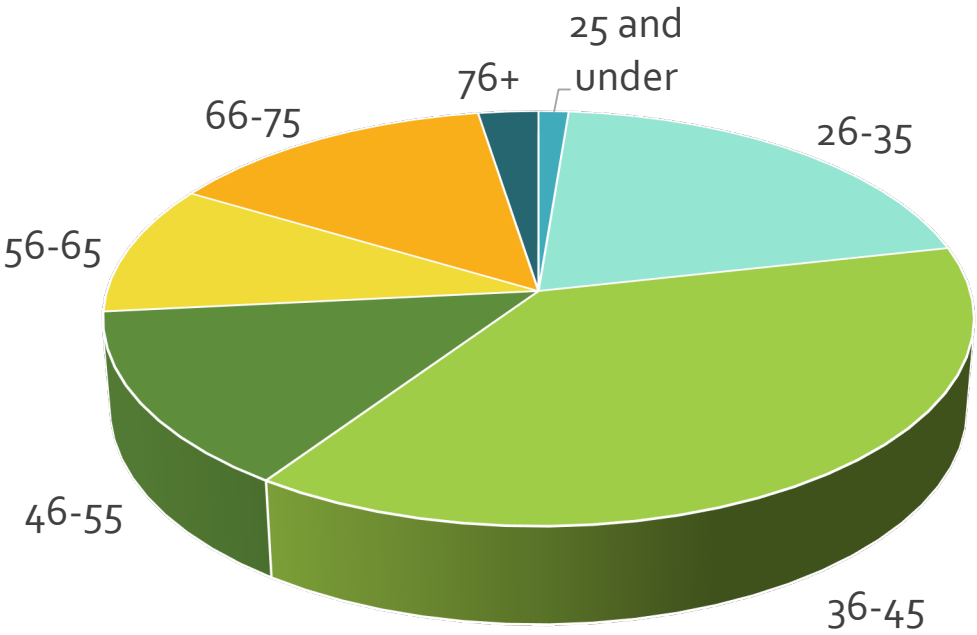
2021 – 250

2022 – 221

2023 – 307

2024 – 384

Gender of respondents

Age of Respondents

2023

2024

| Service	Quality of Delivery			
	2021	2022	2023	2024
Leaf collection	87%	88%	88%	93%
Snow removal	94%	93%	93%	91%
Police	95%	93%	93%	91%
Parks and green spaces	89%	79%	84%	86%
Recreation facilities and programming	87%	85%	84%	85%
Providing information, customer service, and public engagement	71%	67%	76%	71%
Tree maintenance in rights of way	62%	50%	65%	68%
Street and sidewalk maintenance	78%	65%	75%	66%
Mosquito control	62%	58%	70%	63%
Permits, inspections and code enforcement	62%	44%	57%	58%

Leaf Collection
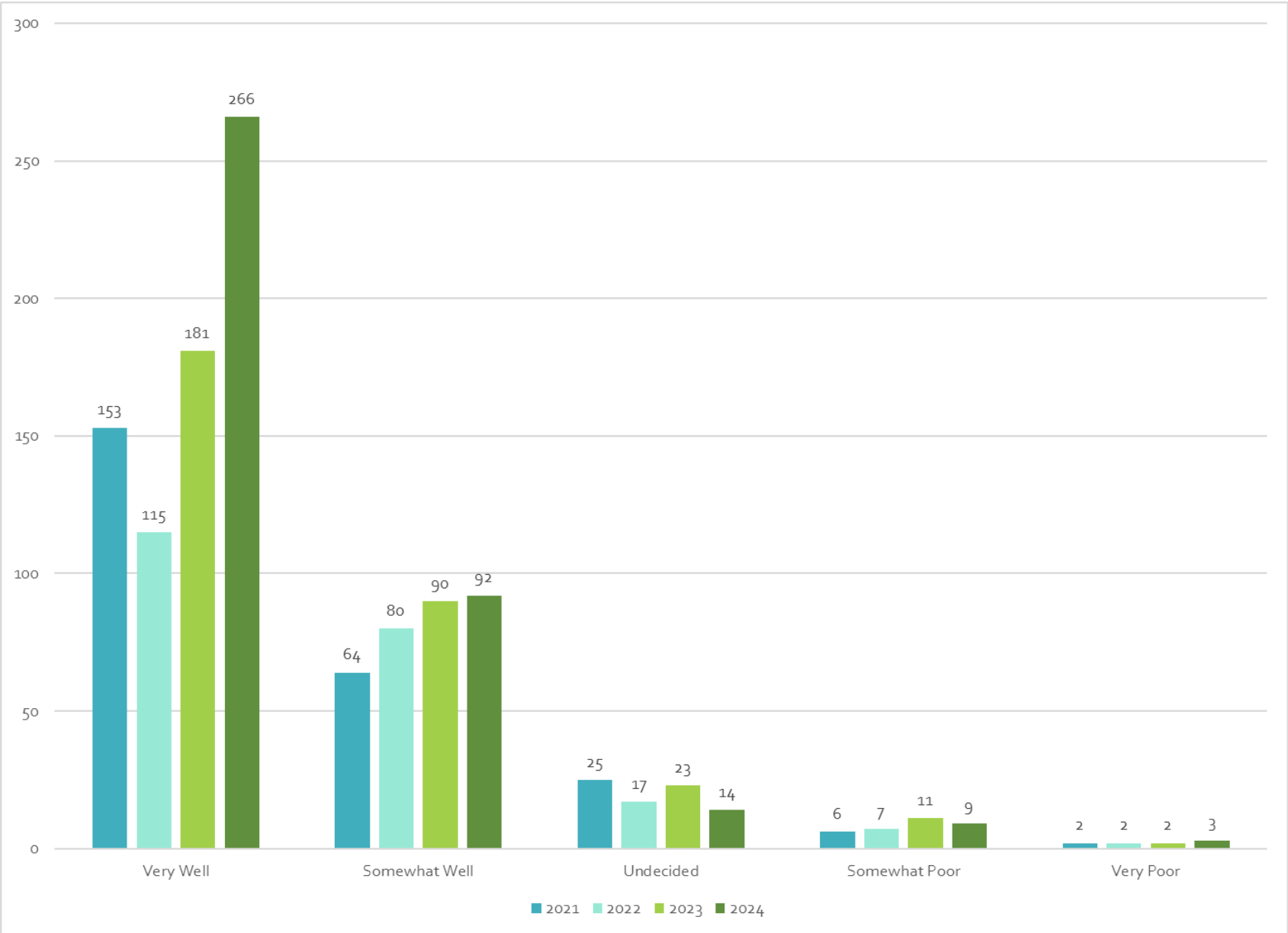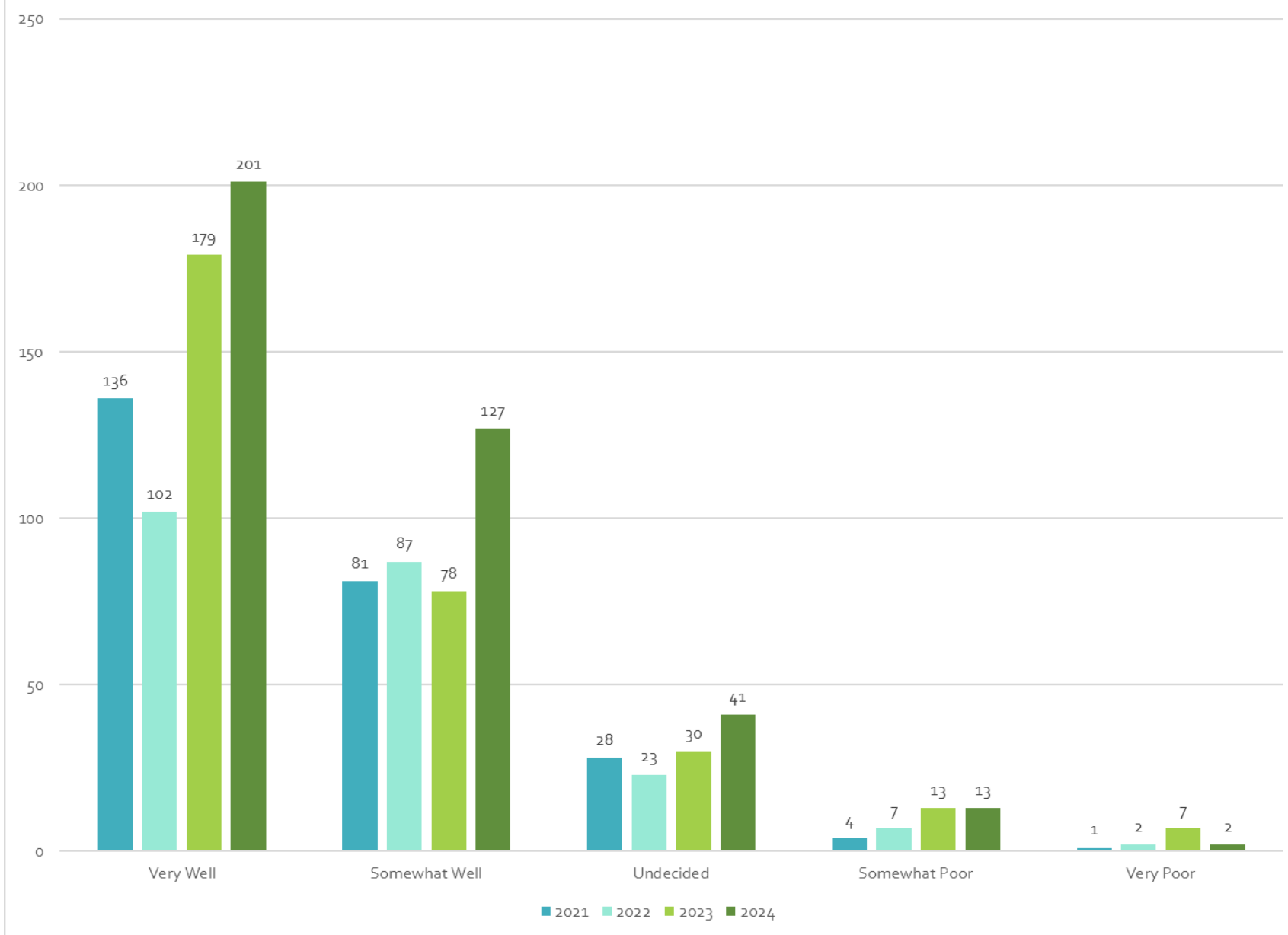
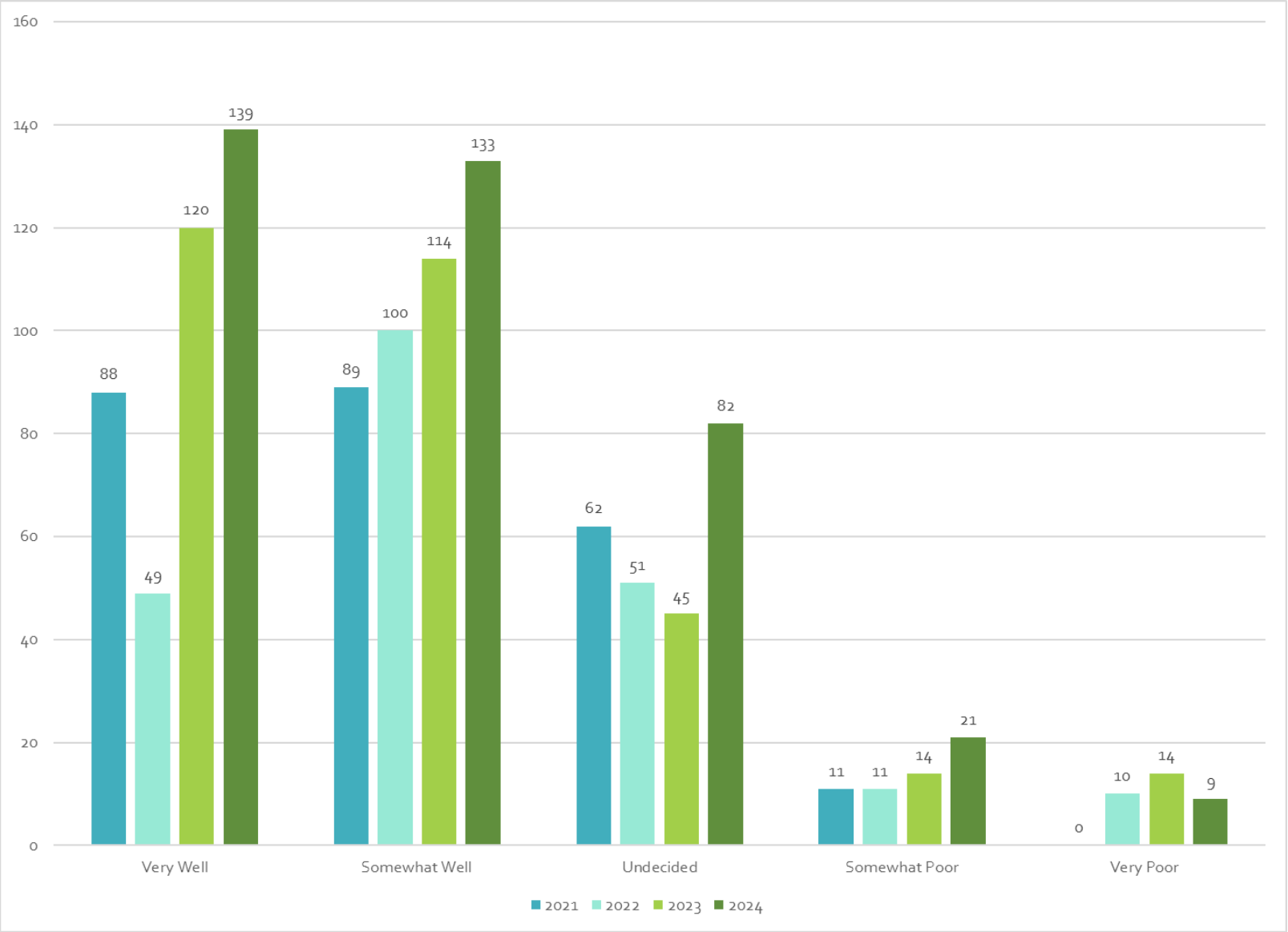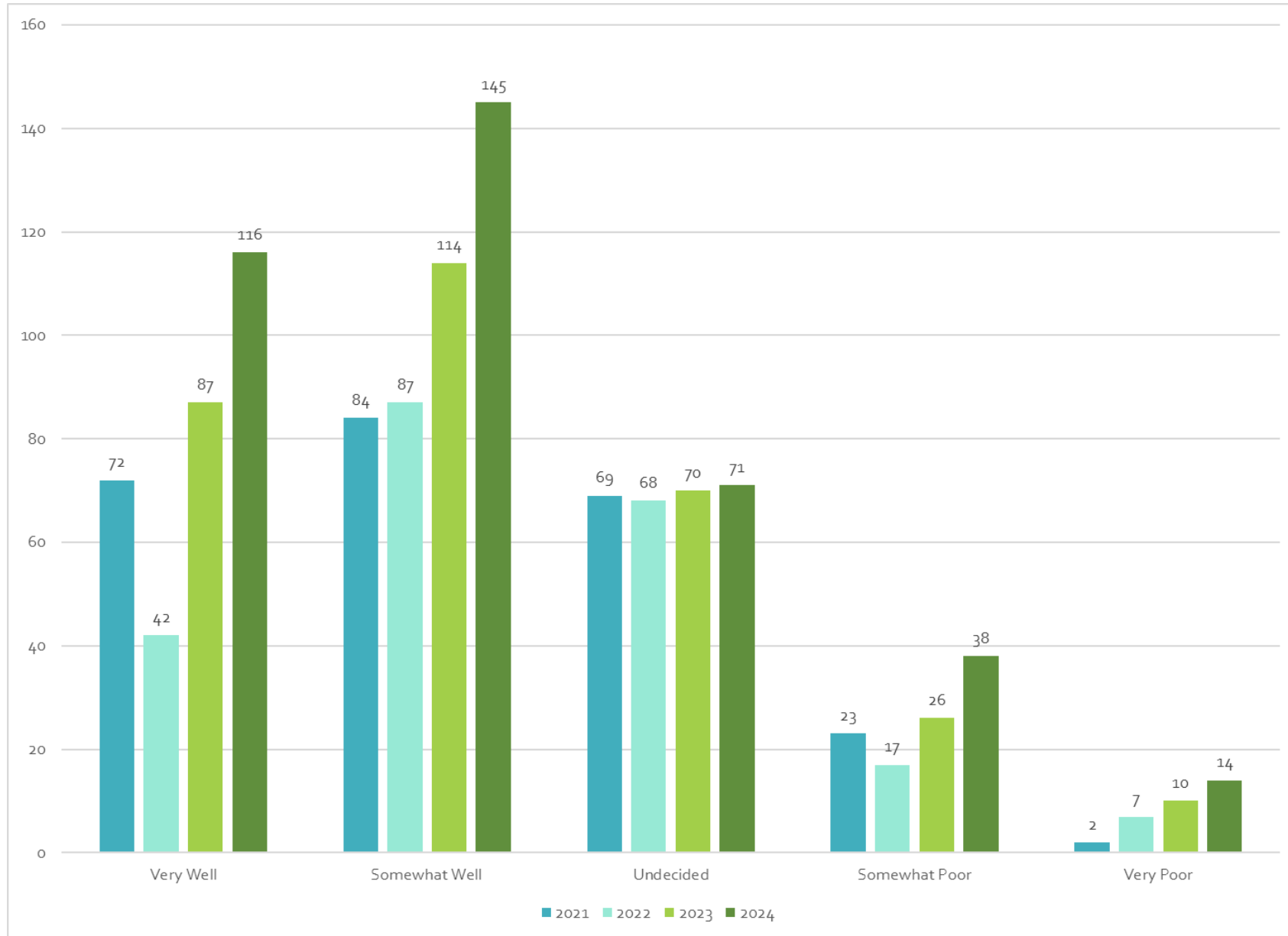# Snow Removal
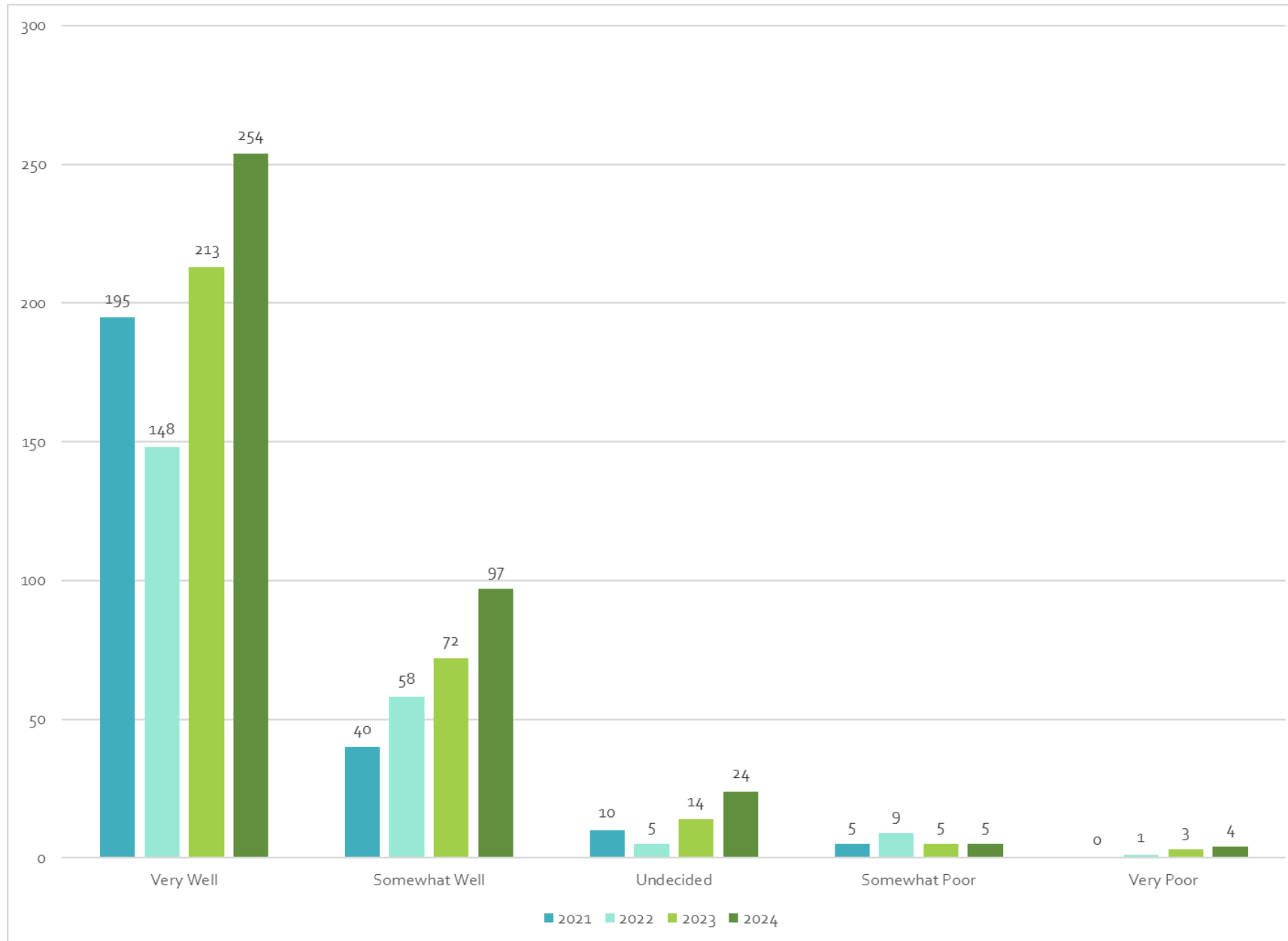
Police Services
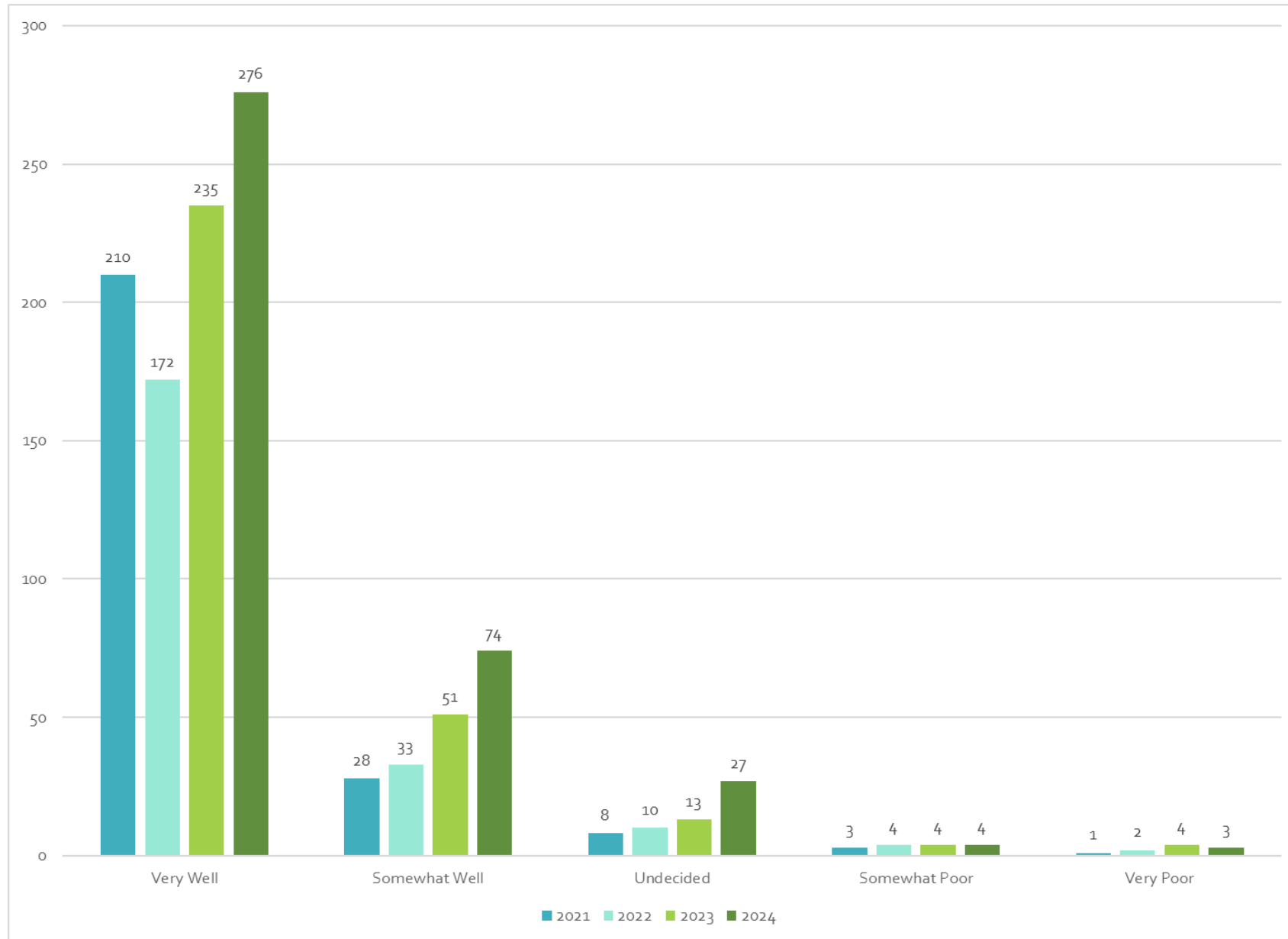
Parks and Green Spaces
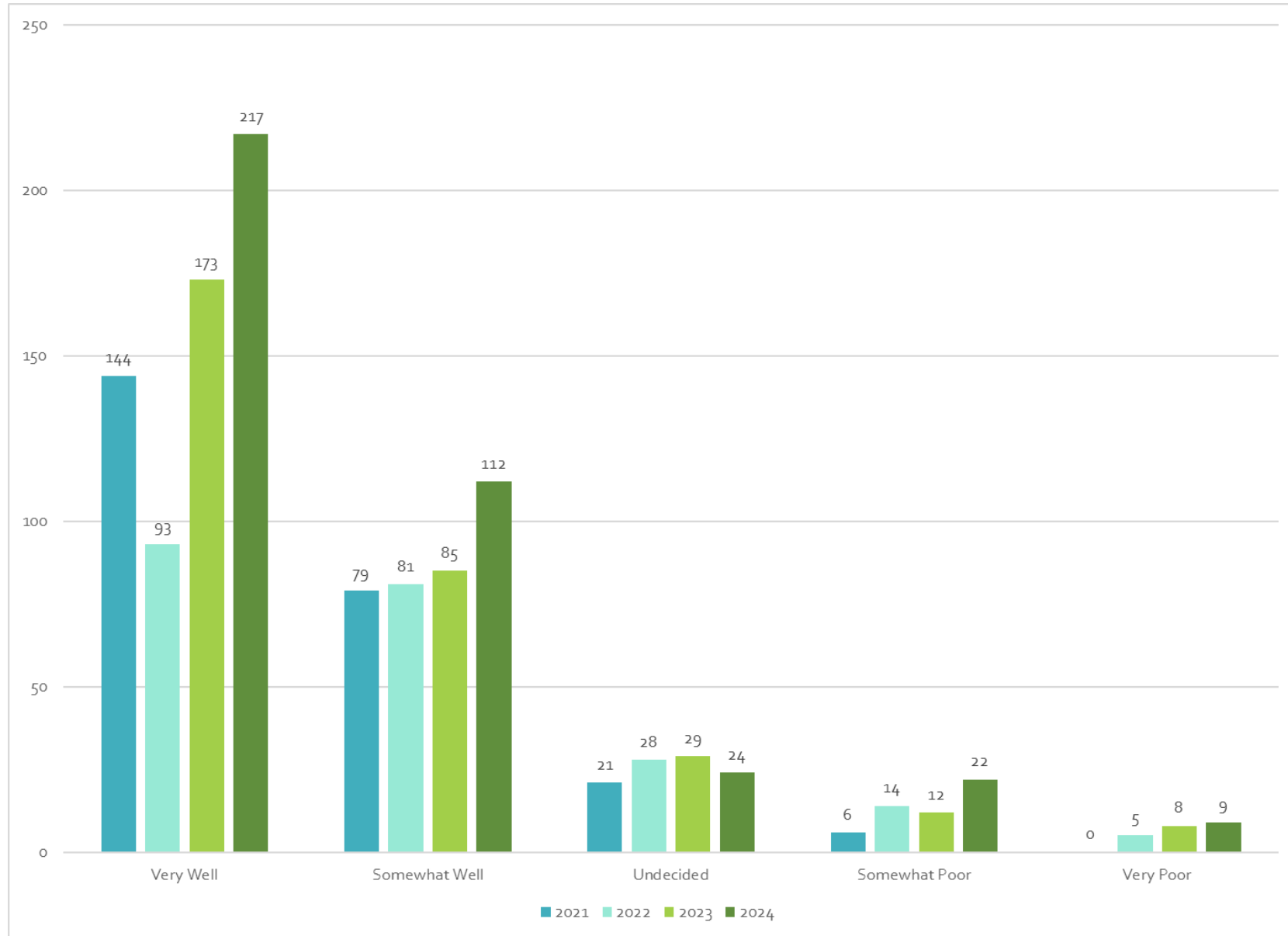
Recreational Facilities and Programming
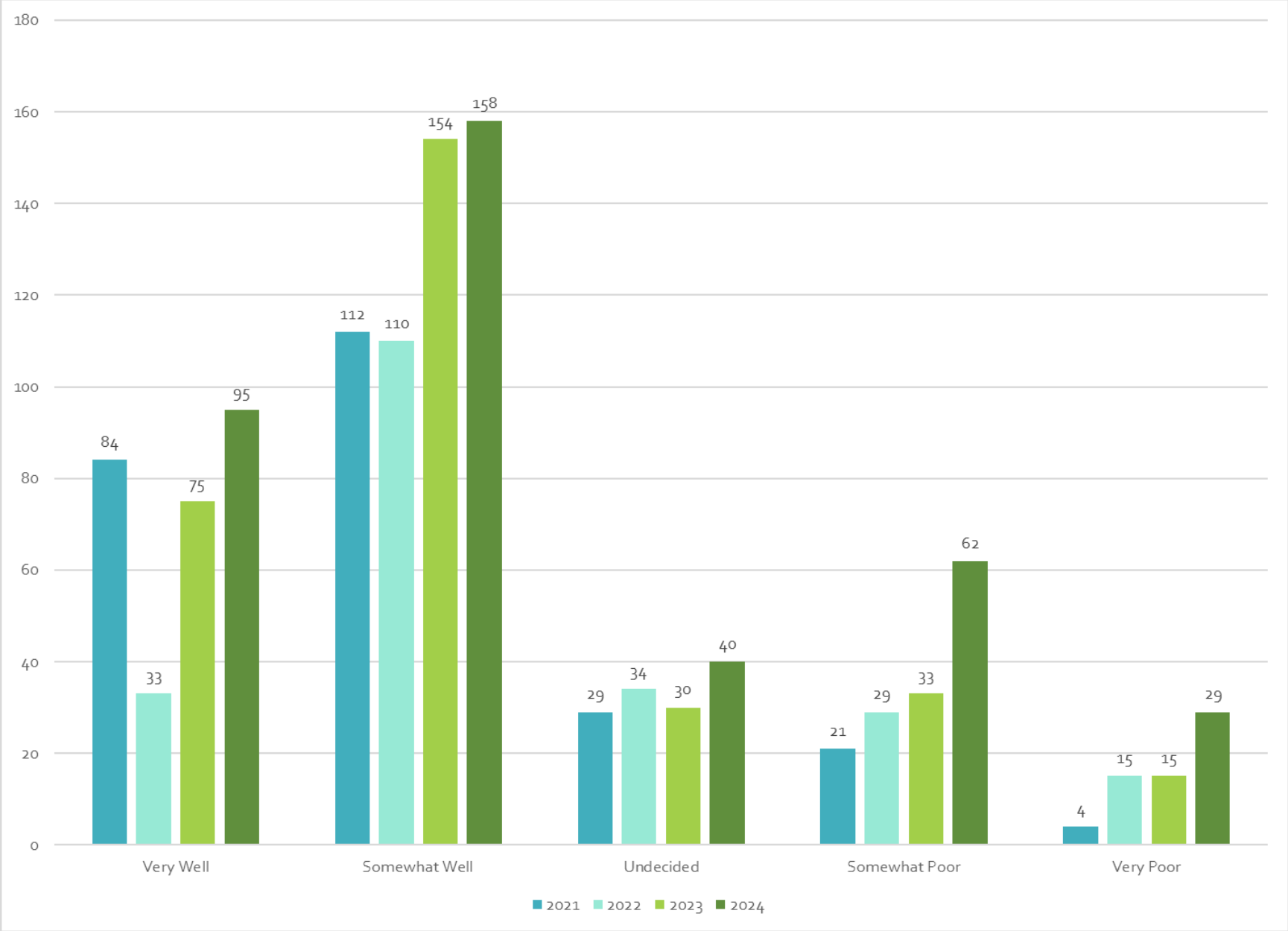
Providing Information, Customer Service and Public Engagement

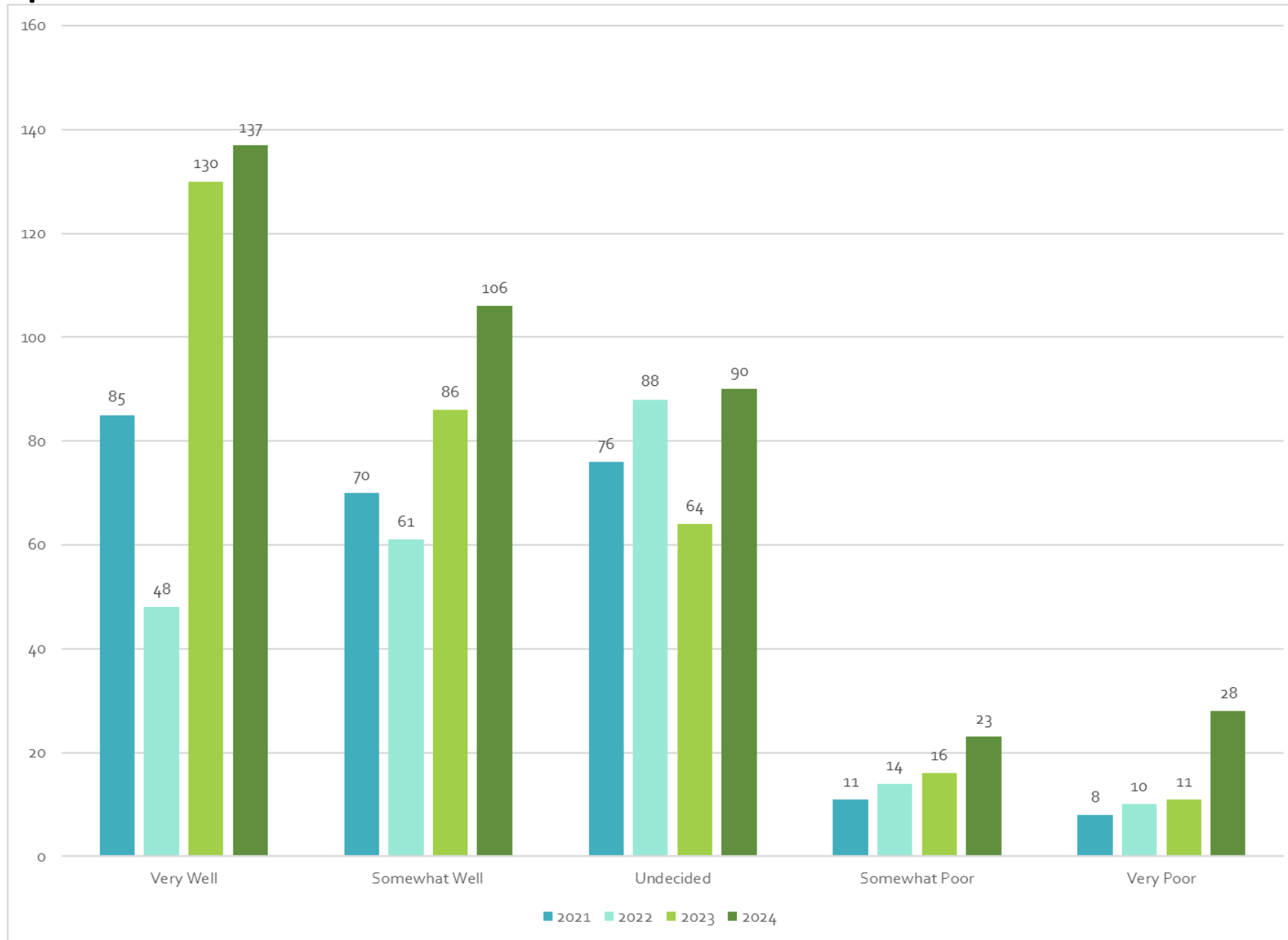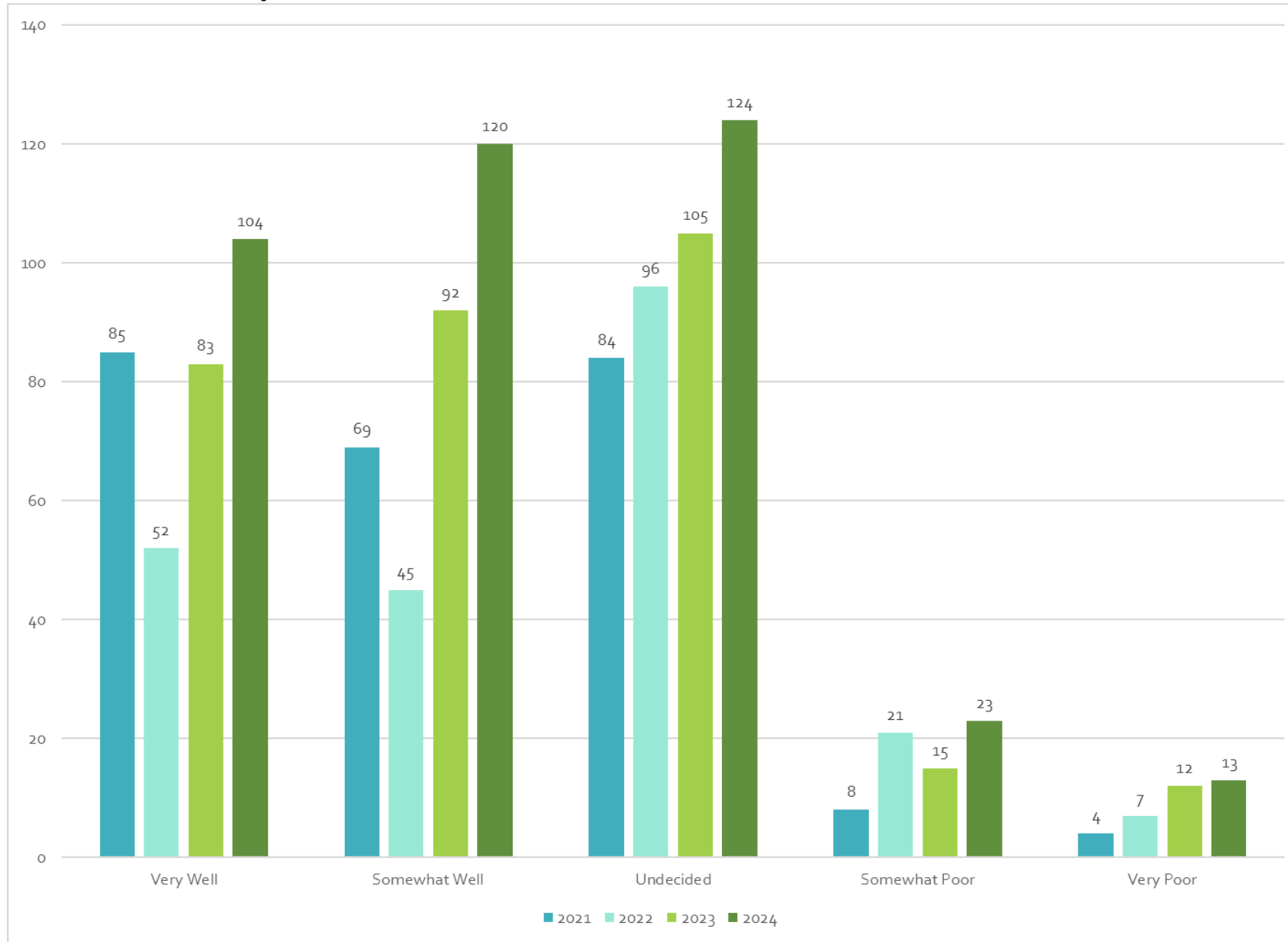|	Very Well	Somewhat Well	Undecided	Somewhat Poor	Very Poor
2021	88	89	62	11	0
2022	49	100	51	11	10
2023	120	114	45	14	14
2024	139	133	82	21	9

Tree Maintenance in Rights-of-Way

Street and Sidewalk Maintenance

Mosquito Control

Permits, Inspections and Code Enforcement

How would you allocate $100?

	2023	2024
Street & Sidewalk Maintenance	24%	41%
Parks and Green Spaces	22%	16%
Police Services	21%	18%
Recreation Facilities & Programming	15%	13%
Permits and Code Enforcement	9%	5%
Tree Maintenance	9%	7%

Would you support the use of City revenues to purchase property in the City to convert to park space?

Yes I support this, 292

No I do not support this, 92
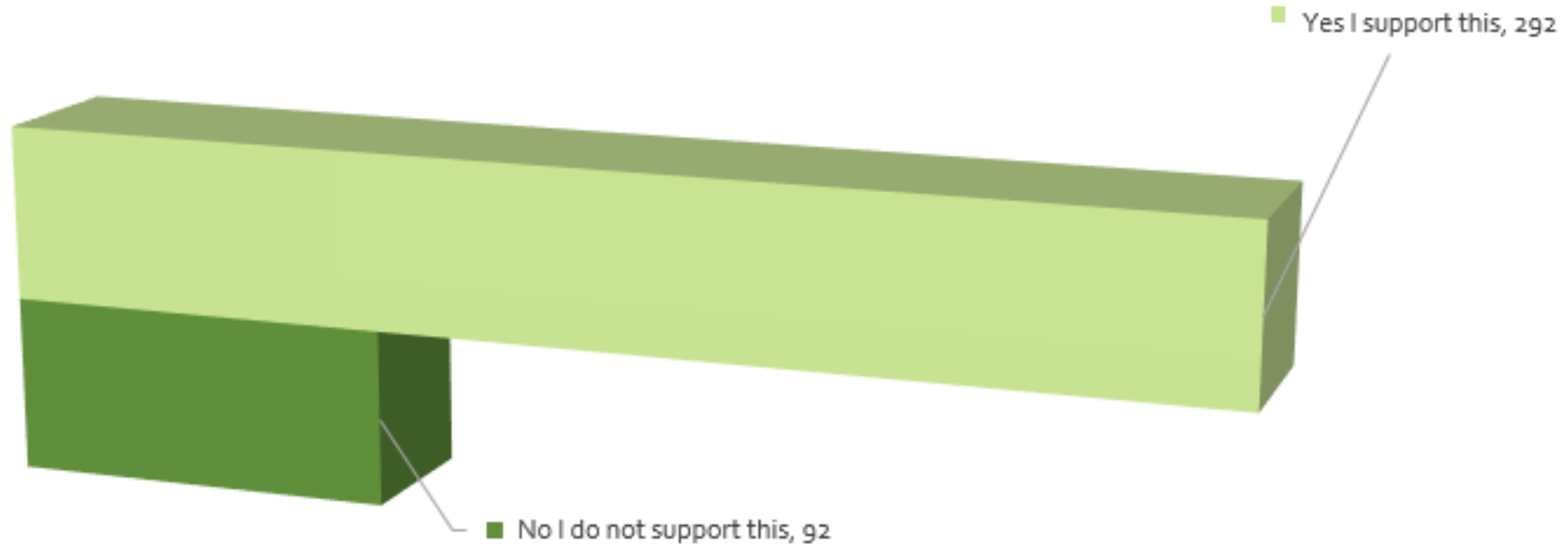
What would you prefer if tax revenues could no longer support services?

- Implement new user fees – 170
- Increase existing user fees – 165
- Reduce service levels – 136