



# New Resident Guide

# Welcome to Ballwin

Dear Ballwin Resident,

Welcome! We're so excited to have you join our community. Ballwin is home to countless businesses, amenities, schools, churches, restaurants, and now... you!

To help you get acquainted with our city and answer some questions you may have, we've put together this welcome guide. This guide gives you a snapshot of each of our departments and facilities, but it is far from exhaustive. If you have further questions, please do not hesitate to contact us or visit our website at [www.ballwin.mo.us](http://www.ballwin.mo.us).

Ballwin has consistently been named one of the best places to live. Ballwin was named One of America's Best Places to Live by Money Magazine several times; one of the top ten Safest Cities in Missouri by the National Council for Home Safety and Security, Safewise, Homesnacks and Niche; among the top ten Suburbs in the St. Louis region according to WalletHub; one of the top ten Best Places to Raise a Family in Missouri by Niche for the past five years; One of the Best Cities to Live in Missouri by the Chamber of Commerce; one of the Best Places to Live in the Midwest by Kearney Hub; and ranked in the 86th percentile for Best Small Cities in America.

Connect with us and let us know how your transition is going and how we can meet your needs as a valued resident. We hope you enjoy living the #BallwinLife.





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## Our History

Ballwin is a unique name for a city. In fact, it is the only city in the United States with its spelling! The City was founded by John Ball, son of James Ball and Mary Bray Ball of Virginia and Kentucky.

Around 1797 or 1798, John Ball moved to the West St. Louis County area, possibly at the same time as the Daniel Boone party moved to and settled in the St. Charles and Warren County areas. Records now preserved in Jefferson City show the transfer of title of about 400 acres of land along Grande Glaize Creek to John Ball in February, 1800. This is the first official record of John Ball in the West County area.

In 1826, Missouri moved its capital to Jefferson City. Soon, there was a need for an overland mail route between St. Louis and the new capital. As luck would have it, this new road was established along a route that passed by John Ball's property. After the road, known at times as Jefferson Road, Market Road, and Manchester Road, became established, John Ball decided to capitalize on the accessibility it provided for his property and laid out a town. Although initially recorded with a different name, Ball amended the recorded plat to be named Ballwin on February 9, 1837.

In the years that followed, Ballwin has grown from the town Ball knew, with only a few homes and businesses, to a small village of 750 people when it was incorporated on December 29, 1950, to a thriving city of over 30,000 today. John Ball's vision of Ballwin as the leading city in the West County area has been realized. If you would like to learn more about John Ball and other stories of Ballwin's past, please contact the Ballwin Historical Commission at [history@ballwin.mo.us](mailto:history@ballwin.mo.us). Ballwin history books may be purchased at The Pointe at Ballwin Commons.

# Elected Officials

The City of Ballwin's governing body includes a Mayor and eight Aldermen, all of whom serve two-year terms. The Mayor is elected at large, and two Aldermen are elected from each of the City's four wards.



**Mayor Tim Pogue**  
tpogue@ballwin.mo.us



**Michael Finley (Ward 1)**  
mfinley@ballwin.mo.us



**Mike Utt (Ward 1)**  
mutt@ballwin.mo.us



**Mark Stallmann (Ward 2)**  
mstallmann@ballwin.mo.us



**Pamela Haug (Ward 2)**  
phaug@ballwin.mo.us



**Frank Fleming (Ward 3)**  
ffleming@ballwin.mo.us



**Mark Weaver (Ward 3)**  
mweaver@ballwin.mo.us



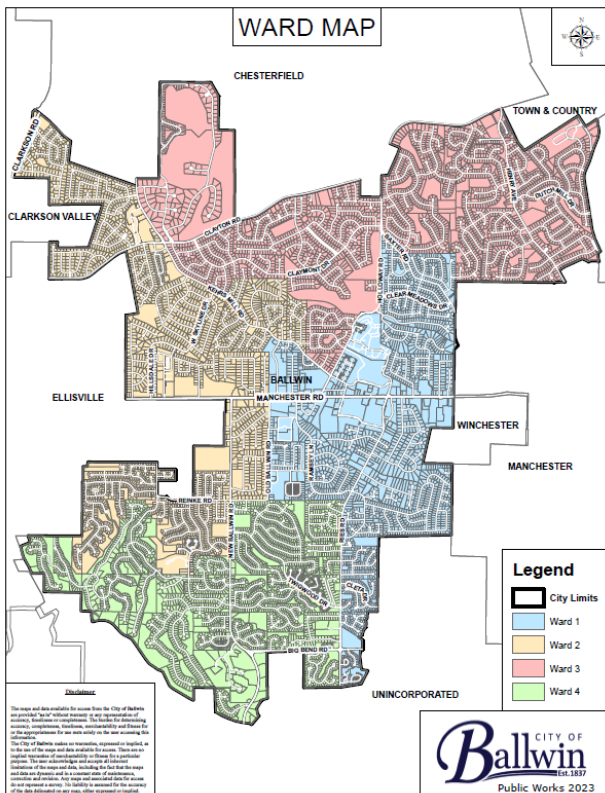
**Jim Lehmkuhl (Ward 4)**  
jlehmkuhl@ballwin.mo.us



**David Siegel (Ward 4)**  
dsiegel@ballwin.mo.us

The Board of Aldermen meet on the second and fourth Mondays of each month at 7 p.m. in the Board Room of the Ballwin Government Center (schedule and place subject to change). These meetings are open to the public and all citizens are encouraged to attend. Upcoming and past meeting agendas can be found on the City's website at [ballwin-mo.municodemeetings.com/](http://ballwin-mo.municodemeetings.com/).

The City has several other Boards & Commissions, including the Planning & Zoning Commission, Board of Adjustment, and the Ballwin Historical Commission. Learn more about these on the City's website.



**Not sure which ward you live in?** Call (636) 227-9000 or use our Ward & Street Search feature online at [www.ballwin.mo.us/Ballwin-Ward-and-Street-Search/](http://www.ballwin.mo.us/Ballwin-Ward-and-Street-Search/).

# Helpful Numbers

## City of Ballwin

Municipal Court	(636) 227-9000
Parks & Recreation	ext. 4
Public Works	ext. 6
Police Department	ext. 2
For emergencies, dial 911	
Code Enforcement	(636) 227-2129
Ballwin Golf Course	(636) 227-1750
The Pointe at Ballwin Commons	(636) 227-8950
North Pointe Aquatic Center	(636) 227-2981

## Fire Protection

Metro West	(636) 458-2100
West County Fire & EMS	(636) 227-9350
Monarch	(314) 514-0900

## Utility Services

Ameren Missouri	(314) 342-1000
Metropolitan Sewer District	1 (866) 281-5737
Missouri American Water	1 (866) 430-0820
Republic Services	(636) 947-5959
Spire	(314) 621-6960

## Public School Districts

Parkway	(314) 415-8100
Rockwood	(636) 733-2000

## Area Services

Aging Ahead	(636) 207-0847
Animal Control (St. Louis County)	(314) 726-6655
Better Business Bureau	(314) 645-3300
Castlewood State Park	(636) 227-4433
County Library (several branches)	(314) 994-3300
DMV Drivers Testing Station	(636) 256-3951
Earthbound Recycling	(636) 938-1188
Employment Office	(314) 340-4950
IRS	(314) 612-4002
Missouri Highway Patrol	(314) 340-4000
Saint Louis Household Hazardous Waste Drop-Off Facility	(314) 615-8989
Social Security Administration	1 (800) 772-1213
St. Louis County	(314) 615-5000
USPS	(636) 227-5783
West County Chamber of Commerce	(636) 230-9900
West County License Office	(636) 230-5041
Wildlife Rescue Center	(636) 394-1880



Ballwin Government Center



North Pointe Aquatic Center



Ballwin Golf Course



The Pointe at Ballwin Commons

# City Services

## Snow Removal

The Ballwin Public Works Department tries to make winter a bit more manageable by handling snow removal in the City. Crews treat the streets just before snow or freezing rain begin. Once a snow emergency occurs, crews work around the clock to clear the roadways. It's important to note, not all streets in Ballwin are maintained by Ballwin crews (Manchester Rd. is maintained by the Missouri Department of Transportation). To prepare for winter weather, please read Section 15-266 in our Code of Ordinances which covers vehicles on City streets during a snow emergency.

## Leaf Collection

Every fall, our Public Works crews begin our curbside Leaf Collection program, which provides a convenient way for residents to dispose of their leaves. More information on our Leaf Collection program can be found at [www.ballwin.mo.us/Curbside-Leaf-Collection/](http://www.ballwin.mo.us/Curbside-Leaf-Collection/).

## Tree Planting Program

The City of Ballwin is pleased to offer a cost-share program to encourage the planting of trees in our neighborhoods to provide beauty and environmental benefits. You may apply to the City for up to a \$100 reimbursement after planting a tree, provided the area and the tree meet the appropriate criteria. More information can be found at [www.ballwin.mo.us/Tree-Planting-Program/](http://www.ballwin.mo.us/Tree-Planting-Program/).

## Road Repairs

If you notice potholes, tripping hazards, or other street problems, please report them to our Public Works Department using the Report an Issue feature on our website at [www.ballwin.mo.us/Report-An-Issue/](http://www.ballwin.mo.us/Report-An-Issue/). You can also use this feature to report a code violation, street tree issue, or a tip to the police.

## Community Programs & Events

The Ballwin Parks & Recreation Department hosts hundreds of community events every year. Some of our fan favorites include Ballwin Days, Easter Egg Hunt, Tons of Trucks, Dirty Spokes Mountain Bike Race, Daddy Daughter Dance, Conquer Castlewood, Craft Beer Festival, Family Hayride, Moonlight Howl 5k, and the Turkey Bowl Golf Scramble. The department also has several programs offered throughout the year, such as our summer camps, golf leagues, and indoor and outdoor swim lessons. You can view the calendar of upcoming events at any time by visiting our website and clicking the Events Tab.

## Shop Ballwin First

The City of Ballwin has partnered with several businesses in our community to provide our Shop Ballwin First program. Participating businesses provide a special discount which is only available to Ballwin residents. All you need is a current Resident ID to take advantage of these awesome deals. To get a Resident ID, bring an unpaid gas, water, electric, or sewer bill to The Pointe at Ballwin Commons (\$5 for card, \$1 for yearly renewal).

# Resident Information

## Property & Real Estate Taxes

The City's property tax rate for citizens has been rolled back to \$0 since 1987, leaving City services being financed primarily by sales taxes, utility gross receipts taxes, and recreational revenues. However, a real estate tax is collected by St. Louis County, the area school districts, and other agencies. For more information on taxes, contact our Finance Department at (636) 227-9000.

## Trash, Recycling and Yard Waste

The City of Ballwin does not provide trash collection services. Instead, we contract with an independent collection service, Republic Services. General trash, yardwaste, and recycling guidelines can be found on the City's website at [www.ballwin.mo.us/Trash-Pick-up-and-Recycling/](http://www.ballwin.mo.us/Trash-Pick-up-and-Recycling/). However, for the most current and accurate information, you should contact Republic Services directly (see page 5) with questions or comments regarding their service.

## Utilities

Residents may set up utilities with any company who provides the respective service. The City of Ballwin does not control any of the water, electricity, gas, or sewage services and their inclusion in this guide is meant as a resource, not an endorsement. Contact information for Ameren Electric, Missouri American Water, Spire Gas, and Metropolitan Sewer District can be found on page 5.

## Communication

The City of Ballwin is committed to open, transparent, and timely communication. We offer a variety of ways for you to obtain information and stay informed about public meetings, upcoming events, city finances, police department updates, parks and recreation activities, and more.

**Website** - You can find the most up-to-date information on everything happening in the City online at [www.ballwin.mo.us](http://www.ballwin.mo.us).

**Ballwin Life Magazine** - A quarterly publication is mailed to every Ballwin household and Pointe member. Each issue provides a listing of upcoming events and programs, a message from the Mayor, and other important information. Current and past issues can be accessed online at [www.ballwin.mo.us/Ballwin-Life-Magazine/](http://www.ballwin.mo.us/Ballwin-Life-Magazine/).

**Email Newsletters** - If you are wanting specific updates about a variety of topics, we encourage you to sign up for one, or all, of our e-newsletters, accessible on our website by hovering over the Services tab and selecting E-Newsletter Sign Up.

**Social Media** - The City of Ballwin, Ballwin Parks & Recreation, and the Ballwin Police Department have a presence on various social media platforms, including Facebook, Twitter, and Instagram. These are used to share information with the community.

**TextCaster** - The City of Ballwin uses a text-based alert system to notify residents of City updates or urgent alerts. Sign up for the notices you'd like to receive on our website at by hovering over the Services tab and selecting TextCaster Sign Up.



# Ballwin Police



The men and women of the Ballwin Police Department work every day to ensure that Ballwin is a wonderful place to live, work, and play. Our Officers, Dispatchers, and Civilian Staff are always looking for new ways to make our operation more effective and efficient. We pride ourselves on being a strong partner to many community organizations in an effort to keep Ballwin one of the safest communities in the St. Louis area.

We are always wanting to hear from you. If you have any questions or would like to speak with me personally, I can be reached by phone at (636) 227-2351 or via email at [jbergfeld@ballwin.mo.us](mailto:jbergfeld@ballwin.mo.us).

Sincerely,  
John Bergfeld  
Chief of Police

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## Services and Programs

**Vacation Checks** - Heading out of town for a short or long trip? Are you looking for a little extra peace of mind while you are gone? Your Ballwin Police Department can help you out! We offer a Vacation Check service. By completing a simple form online or in person at the police station, our department will be notified of your absence. During this time, the officer assigned to the area of your home will make sure to keep a close watch on your address. During this process, you can provide us with important information, such as who will have access to your home while you are away and your contact information (should we need to contact you about your residence). We do not need to know where you are going because it will only make us jealous... To view the form visit [www.ballwin.mo.us/vacationcheck](http://www.ballwin.mo.us/vacationcheck) or contact us at (636) 227-9636 with any questions.

**Citizens Academy** - Participants in this program will receive instruction on patrol techniques, traffic enforcement, accident investigation, crime scene processing, police communications, and more. Continue to check the website and Ballwin Police Department social media pages for the next start date.

**Caring Partners Program** - Once each day, residents registered for the Caring Partners Program will receive a telephone call ensuring they are OK. If the call is not answered, an officer will be dispatched to the house to ensure everything is okay. Residents can sign up for this program by contacting the Ballwin Police Department's Community Affairs Unit at (636) 227-9636.

## Other Information

Please contact us for questions, reporting, or to acquire more information about any of the following topics: Neighborhood Watch, Solicitation Permits, Bicycle Registration, Archery Deer Hunting, Tours, National Night Out, Explorer Program Post, Safety Tips, and more.



# Code Enforcement

The Code Enforcement Division is responsible for protecting your health and safety, maintaining your city, neighborhood, and your home, assuring the long-term value of your investment, and the viability of our community.



## Permits

Permits are required for many construction projects, including, but not limited to, tool sheds, fences, decks, and swimming pools. To learn more and obtain these permits, please visit the Document Center section on our website.

## Housing Inspections/Occupancy Permits

All commercial properties and dwelling units must be inspected and certified for compliance before they can be sold or rented. New occupants are required to obtain an Occupancy Permit.

## Property Maintenance

City code prohibits the accumulation of trash and growth of vegetation over six inches in height.

## Sewer Lateral Repair Program

Residential homes in Ballwin are enrolled in a sewer lateral insurance program available through the City. A sewer lateral is the pipe that carries household waste to the Metropolitan Sewer District (MSD) sewer main. Information on the Sewer Lateral Repair Program can be found on the City's website at [www.ballwin.mo.us/Sewer-Lateral-Repair-Program/](http://www.ballwin.mo.us/Sewer-Lateral-Repair-Program/).

## Contact Us

If you have further questions about code enforcement, the Ballwin Housing Code, permits, or inspections, please contact the Code Enforcement Department at (636) 227-2129. Ballwin's complete Code of Ordinances is also available for your reference at [library.municode.com/mo/ballwin/codes/code\\_of\\_ordinances](http://library.municode.com/mo/ballwin/codes/code_of_ordinances).

# Recreation Facilities

As a Ballwin resident, you receive a reduced user fee at the following locations.



333 Holloway Rd.  
Ballwin, MO 63011  
(636) 227-1750

The award-winning **Ballwin Golf Course** is a fun and challenging golf course which is open year round. It is traditionally recognized as the best public, nine-hole facility in West St. Louis County.

For current hours, fees, booking a tee time, course rules, and more, call us or visit the City's website.

The course also features an Event Center which is available to rent for trivia nights, weddings, birthday parties, retirement parties, and any other special event! Email [eventsplanner@ballwin.mo.us](mailto:eventsplanner@ballwin.mo.us) for more details.



1 Ballwin Commons Cir  
Ballwin, MO 63021  
(636) 227-8950

The **Pointe at Ballwin Commons** is our state-of-the-art community center. A few amenities you will find within our full-service facility include weights, cardio equipment, an indoor aquatic center, community meeting rooms, an indoor walking and running track, and gymnasium. At The Pointe, you can participate in a game of basketball, take a zumba or spinning class, play some pickleball, swim laps, and so much more!

We offer a variety of membership options to fit your family's needs, and also offer daily admission. Call us today to learn more!



335 Holloway Rd.  
Ballwin, MO 63011  
(636) 227-2981

Our outdoor **North Pointe Aquatic Center** is open for the summer season from Memorial Day to Labor Day. Some of our famous attractions include a competition pool with two diving boards, a "Tree Swing," a leisure pool with a beach entry, Splash pad, Kiddie pool with a "Bucket Falls" play structure, two double-story water slides, and a 1,000 foot Lazy River surrounding the complex.

North Pointe hosts dozens of events each summer including Twilight Swims, competitive swim and dive team meets, a triathlon, swimming lessons, water aerobic classes, and even a dog swim!

**Questions?** Contact the Parks & Recreation Department at (636) 227-8950.

# Community Parks

The City of Ballwin has five parks available for you to enjoy! Among our parks, you'll find a variety of sport courts, lakes for fishing, walking trails, soccer fields, a ballfield, playground equipment, and pavilions (call (636) 227-8950 for specific park features). Most of our pavilions are available for rent from April - October of each year. All of our parks open at 6 a.m. every day. New Ballwin Park and Ferris Park close at 9 p.m. and Vlasik Park, Holloway Park, and Greenfield Commons close at 11 p.m.

You can learn more about our community parks on our website [www.ballwin.mo.us/About-Our-Parks/](http://www.ballwin.mo.us/About-Our-Parks/). We encourage you to stop by and check them out!

**Vlasik Park**  
300 Park Drive

**New Ballwin Park**  
329 New Ballwin Road

**Ferris Park** (pictured below)  
500 New Ballwin Road

**Greenfield Commons (The Pointe at Ballwin Commons)**  
1 Ballwin Commons Circle

**Holloway Park**  
335 Holloway Road



***“Bringing People Together”***



City of Ballwin  
1 Government Ctr  
Ballwin, MO 63011  
(636) 227-9000  
[www.ballwin.mo.us](http://www.ballwin.mo.us)

Paid for and published by the City of Ballwin, Tim Pogue, Mayor.

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