



WELCOME TO BALLWIN

New Resident Handbook



Welcome to Ballwin



Ballwin is home to countless businesses, amenities, schools, churches, restaurants, and now you! Congratulations on your recent move.

To help you get acquainted with our city and answer some questions you may have, we've put together this welcome book. This book gives you a snap shot of each of our departments and facilities, but it is far from exhaustive. If you have further questions, please do not hesitate to contact us or visit our website at www.ballwin.mo.us.

Ballwin has recently earned awards such as "Safest City," "Best Places to Live" and more, thanks to the dedicated work of the men and women in our Police Department, Public Works Department, Parks and Recreation Department and our Administrative team. We're certain you'll find these things to be true after spending even a short amount of time here.

Connect with us and let us know how your transition is going and how we can meet your needs as a valued resident. We hope you enjoy living the

#BallwinLife.



www.ballwin.mo.us
636-227-9000

Important Phone Numbers

Emergency

Ballwin Police Department	636.227.9363
Ballwin Police Dispatch	636.227.2941

911

Fire Protection

Metro West Fire Protection District	636.458.2100
Monarch Fire Protection District	636.532.0098
West County EMS & Fire Protection	636.227.9350

Area Services

Ballwin Post Office	636.227.5783
Chamber of Commerce (West Co.)	636.230.9900
County Library (Several Branches)	314.994.3300
Recorder of Deeds	314.615.2500
Social Security Administration	800.772.1213
St. Louis County Government	314.615.5000
VFW, 115	636.527.9555
Voter Info (Board of Election)	314.615.1800
Wildlife removal service	636.394.6400

Utility Services

Ameren Electric	800.552.7583
Charter Spectrum (Cable/Internet)	855.757.7328
Laclede Gas	314.621.6960
Metropolitan Sewer	314.768.6260
Missouri American Water	866.430.0820
Republic Services (Trash)	636.947.5959

Missouri Department of Revenue

Drivers & Car Licenses, Car Titles	636.230.5041
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Public School Districts:

Parkway	314.415.8100
Rockwood	636.733.2000

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Government

The City of Ballwin is a fourth class city under Missouri law with a Mayor-Aldermanic-City Administrator form of government. The Board of Aldermen meets on the second and fourth Mondays of the month and consists of eight members, two from each of the four wards. Planning and Zoning meetings are held on the first Monday of the month. The Mayor and Aldermen serve two-year terms, with four Aldermen being elected each year. Elections are held on the first Tuesday of April. For polling place information, contact the STL County Election Board. Ballwin's Complete Code of Ordinances is available at www.ballwin.mo.us.

Mayor Tim Pogue	636.207.2386 ext 3320
City Administrator Eric Hanson	636.227.8580

Ward 1

Alderman James Terbrock	636.207.2386 ext 3330
Alderman Michael Finley	636.207.2386 ext 3310

Ward 2

Alderman Mark Stallmann	636.207.2386 ext 3340
Alderman Kevin Roach	636.207.2386 ext 3350

Ward 3

Alderman Frank Fleming	636.207.2386 ext 3370
Alderman Jim Leahy	636.207.2386 ext 3360

Ward 4

Alderman Ross Bullington	636.207.2386 ext 3380
Alderman Ray Kerlagon	636.207.2386 ext 3390

Taxes

Real Estate Tax

The City of Ballwin's real estate, or property tax, was rolled back to zero in 1987 and remains so to this day. However, this property tax is collected by STL County, the area school districts, and other agencies.

Utility Tax: 7%

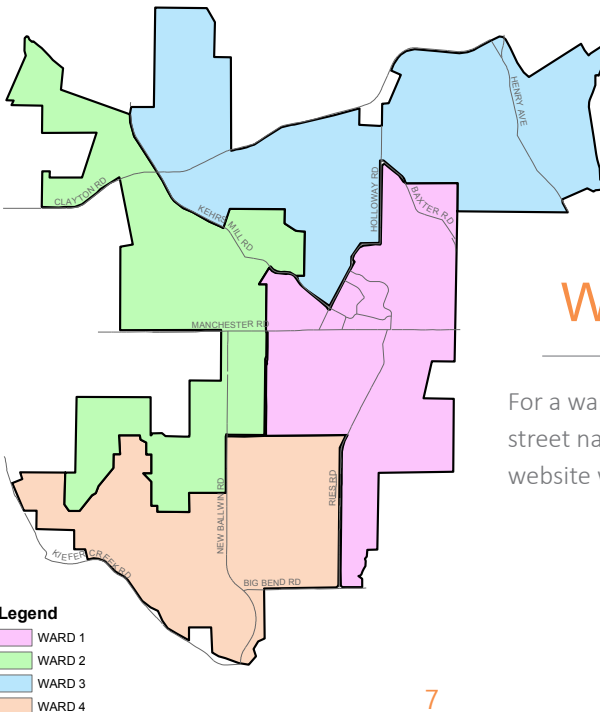
Sales Tax: 8.613% (*Certain areas within special taxing districts have higher rates*)

History of Ballwin

The City of Ballwin was founded by John Ball and is the only city in the United States with its name. Ball came to America from Dublin, Ireland. Because of his service during the Revolutionary War, he was given a military land warrant in the new land of Kentucky.

Around 1797, Ball moved to what is now Ballwin. After a mail route was established along Manchester Road, he decided to capitalize on the accessibility of this new route and laid out a town. The town was originally recorded as being named Ballshow, but two days later on February 9, 1837 John Ball amended the name to Ballwin. No one knows exactly why, but one theory came from his great-grandson who said it was the result of the rivalry with neighboring Manchester, and Ball was confident his town would *win*-out in reputation and prominence.

Love history? Consider joining the Ballwin Historical Commission. Contact the Parks and Recreation Department to learn more.



Ward Map

For a ward list organized by street name please visit our website www.ballwin.mo.us.

Ballwin Police Department

About The Ballwin Police Department

A strong partnership with our residents is paramount to providing top rated policing services. The programs highlighted on this page have been implemented to meet needs in the community and to facilitate this ever-important community relationship. We encourage you to stay actively informed by following us online.

Citizens Academy

Participants will receive instruction on patrol techniques, traffic enforcement, accident investigation, crime scene processing, police communications and more. Please watch the city website, social media and local news sources for the next start date.

R U OK?

Once each day, residents in the R U OK? program will receive an automated telephone call. When the call is answered residents hear a recorded message and the computer is reset to call again the next day. If the call is not answered, an alarm is triggered and an officer is sent to the house to be sure everything is okay. Residents can sign up for this program by mailing or delivering an application to the police station. The application can be found online at www.ballwin.mo.us.

Other Information

Please contact the Ballwin Police Department for questions, reporting, or to acquire more information about any of the following topics:

- Neighborhood Watch
- Solicitation Permits
- Bicycle Registration
- Archery Deer Hunting
- Vacation Checks
- Tours of the Police Department



Ballwin's Police Chief

Chief Kevin Scott has been a Ballwin Police Officer for over 23 years and considers his duty as chief an honor and privilege. His department prides itself on operating under a strong police/community partnership philosophy. If you would like to meet with him personally, he can be reached at 636-227-9636 or by e-mail at kscott@ballwin.mo.us.

Nixle

Nixle is a community information service utilized by BPD to send important information about crime and traffic situations. To sign up, text your zip code to 888777.

636.227.9636

If you need us, we'll be there.

Code Enforcement and Inspections

Building Permits

Required for all kinds of construction including room and garage additions, tool sheds, fences, decks, swimming pools and satellite dishes. Contact the Building Inspections Department to obtain a permit or learn more.

Housing Inspections/Occupancy Permits

All commercial properties and dwelling units must be inspected and certified for compliance before they can be sold or an occupant changed. New occupants are required to obtain an Occupancy Permit.

Property Maintenance

City code prohibits the accumulation of trash and growth of vegetation over six inches in height. To see most maintenance codes please go online.

Obtaining Permits

Permits are required for the above-mentioned projects and others including solicitation, demolition, electrical and more. To learn more and obtain these permits, please visit the Document Center section of our website at www.ballwin.mo.us.

Contact Us

If you have further questions about code enforcement, the Ballwin Housing Code, or other inspections, please contact the Code Enforcement Department at 636.227.9000. Ballwin's Complete Code of Ordinances is also available for your reference at www.ballwin.mo.us.

Public Works

Road Repairs

If you notice potholes, tripping hazards, or other street problems in Ballwin please report them to the Public Works Department online at www.ballwin.mo.us or by calling 636-227-9000.

Snow Policies

Ballwin is known for having the best snow removal crew in the area. By treating the streets just before snow or freezing rain begin many problems are prevented. Removing vehicles on City streets during a snow emergency makes snow removal more safe and effective and ensures you are in adherence to Ballwin Ordinance #1375.

Leaf Collection

Our free residential curbside leaf collection is a favorite service of many Ballwin residents. Unlike trash collection, we cannot guarantee which day of the week your leaves will be collected. Crews will begin each day where they ended the day before. Once leaves have been collected on all streets they will begin another pick up cycle. Please do not park on top of or in front of leaf piles.

Excavation Permits

An excavation permit is required when replacing or widening your driveway or installing an irrigation system within 12 feet of the street pavement. Find the application and learn more at www.ballwin.mo.us.

Other Helpful Information

Sewers are maintained by Metropolitan St. Louis Sewer District

Manchester Road is maintained by the MO Dept. of Transportation

Trash Pickup is handled by Republic Services

Street Lights are maintained by Ameren

Street Trees are maintained by Ballwin Public Works

Ballwin Municipal Court

Ballwin's Municipal Court is a Division of the 21st Judicial Circuit Court of the State of Missouri. It meets twice each month on Tuesdays at 5:30 p.m. at the Police and Court Center in Vlasik Park. For information about court dates, traffic tickets or other court matters, contact the court office at 636-227-9468. Traffic tickets may be paid online at www.ballwin.mo.us.

Ballwin Parks and Recreation

Facilities

Ballwin's Parks and Recreation Department operates The Pointe at Ballwin Commons (p. 15), the Ballwin Golf Course (p. 17), North Pointe Aquatic Center (p. 19) as well as five parks throughout the city.

Parks

Vlasik, New Ballwin, Ferris, The Pointe, and Holloway Parks are open to the public sunrise to sunset. Pavilions may be rented during the spring and summer months. Some parks feature tennis courts, volleyball courts, fishing ponds and more. Learn more at www.ballwin.mo.us.

Events

Some annual, community-favorite events include a Family Campout, Tons or Trucks, Breakfast with Santa, Daddy Daughter Dances, Summer Camps, Lunch and Bingo programs, senior day trips, a Craft Beer Festival and more! Find a calendar of events at www.ballwin.mo.us.



GOOD TO KNOW:

Ballwin Parks and Recreation schedules hundreds of community events every year. Head to www.ballwin.mo.us to see what's coming up soon.

CONTACT US:

The Pointe offers more than a place to work out. An indoor pool open year-round, meeting rooms available to rent, and a lobby which is open to the public helps us bring people together.



The Pointe at Ballwin Commons

Fees

Facility users can pay a one time daily fee to use the facility, purchase a 20 visit card, or buy a full membership. The Pointe offers three levels of memberships which include different features. Learn about these options on our website at www.ballwin.mo.us or stop in for a tour any time, and we'll walk you through your options.

Amenities

The Pointe is a full-service fitness and recreation center. A few of the amenities you will find within our award-winning facility include:

- Cardio and Strength Equipment
- Indoor Aquatic Center
- Indoor Track and Gymnasium
- Community Meeting Rooms

Resident ID Cards

To ensure you receive the discounted resident rates, please bring a gas, sewer, water or electric bill to The Pointe and purchase your Resident ID Card. First time ID cards cost \$5 and must be renewed annually for \$1 thereafter. If you don't have a utility bill yet and want to get started right away, your occupancy permit will work for 6 months. This card gives you cheaper rates for activity registration, membership fees, rental rates, and even gives you discounts at Ballwin Businesses (see p. 22).

Hours of Operation

M-F 5:15 am-10 p.m.

Sat 7 am-8 p.m.

Sun 8 am-6 p.m.

Contact The Pointe

636.227.8950

#1 Ballwin Commons Circle
pointe@ballwin.mo.us



GOOD TO KNOW:

As a Ballwin resident, you pay a reduced user fee at all of Ballwin's amenities. All you need to do to receive this rate is purchase a resident ID card.

Ballwin Golf Course and Club

About the Ballwin Golf Course and Club

Open year round, Ballwin's 9-hole, public golf course and club offers a place to hit the links without going far from home. Here, you'll find a course in immaculate condition and a place to gather with family and friends. Hours vary by season so please visit our website or call us today to learn more.

Booking a Tee Time

Save \$1 every time you play by booking your tee time online. You will find a "Golf Tee Times" button on the home page of our website. Purchase your Resident ID Card first to ensure you get the discounted rate (see page 15). You can also book tee times by calling the pro shop.

Fees

9-hole weekday rates for residents are \$13 (\$11 for youth and seniors)
9-hole weekend rates for residents are \$14 (\$12 for youth and seniors)
Rent a pull cart for \$2 or a riding cart for \$7

Golf Club

The Banquet Hall is available to rent for weddings, anniversaries, birthday parties, business retreats or any event you're planning. Contact our Events Planner Kate Duffy at 314-805-7045 or eventsplanner@ballwin.mo.us.

- Mondays-Thursdays \$200
- Fridays or Sundays \$500
- Saturdays \$600

Hours of Operation

Open year round, but hours vary based on sunlight. Visit www.ballwin.mo.us for operating hours.

Contact Us

636.227.1750
333 Holloway Rd
Banquet Rentals:
314.805.7045



GOOD TO KNOW:

North Pointe offers programs for all ages from swimming lessons and water walking to lifeguard training courses and summer jobs!

North Pointe Aquatic Center

Amenities

Open Memorial Day through Labor Day, Ballwin's North Pointe Aquatic Center attracts people from across the state. Some of our most famous attractions include:

- 910 foot Lazy River with provided flotation devices
- Two double-story water slides
- Diving Boards and an Aqua Climb Wall
- 'Bucket Falls' play structure

Fees

Facility users can pay a one-time daily fee, buy a summer pool pass, or purchase a combined membership with The Pointe at Ballwin Commons to get unlimited access to North Pointe Aquatic Center. Whatever you choose, buy your resident ID card first to ensure you get the resident rates (see page 15).

Events/Lessons

North Pointe hosts dozens of events each summer including Twilight Swims, competitive swim and dive team meets, a triathlon, swimming lessons, and even a dog swim. Check out our community calendar at www.ballwin.mo.us to see all our scheduled events.

Hours of Operation

Memorial Day-Labor Day
Open Daily
11:30 am-7:30 p.m.
(Some exceptions apply)

Contact North Pointe

636.227.2981
335 Holloway Rd.

New Resident Check List

Utilities

Residents may set up utilities with the respective companies who provide the service. The City of Ballwin does not control any of the following services and their inclusion is meant as a resource, not an endorsement.

- Electric: Ameren Electric www.ameren.com
- Water: Missouri American Water www.amwater.com
- Gas: Laclede Gas www.lacledegas.com
- Sewer: Metropolitan Sewer District www.msd.st-louis.mo.us

Trash

The City of Ballwin has a contract for trash pick-up with Republic Services. Any and all questions should be directed to Republic, including information about the following services:

- Yard Waste
- Holiday Trash Pick Up Schedule
- Curbside Recycling

Licenses and Voting

For drivers licenses, car registrations, and car titles please contact the Missouri Department of Revenue's West County Licensing Office located at 15533 Manchester Rd., Ballwin, MO 63011. You may also go online to dor.mo.gov or call 636.230.5041.

Elections are held on the first Tuesday of April. For polling place information, contact the STL County Election Board at 314.615.1800 or visit their website at www.stlouisco.com.

GOOD TO KNOW:

Ballwin's Board of Aldermen meets twice each month at 7 p.m. on Mondays. Watch for upcoming meetings, agendas and minutes at www.ballwin.mo.us



Shop Ballwin First

Shop Local

Shopping locally has numerous benefits not only for the businesses but for you, the residents who live in Ballwin. Shopping locally means tax dollars stay in Ballwin to support the essential services you depend on such as police, public works and park departments.

Shop Ballwin First

Ballwin's Community Discount programs offers discounts and deals at participating local businesses. Residents will need a resident ID Card to participate in the program (learn more on page 15). Once your ID Card is purchased, bring it with you to Ballwin businesses for discounts and deals that will keep you excited about shopping in Ballwin. You can see the current list of participating businesses at www.ballwin.mo.us.

More from Ballwin

Ballwin Life Magazine

Ballwin takes pride in keeping our residents engaged and well-informed. Once per quarter, the Ballwin Life Magazine is mailed to every resident within city limits. Within the pages of the City's official publication, you will find current city news, upcoming community events, and messages from your representatives. You can expect your 2018 Ballwin Life Magazine to arrive near February 1, May 8, August 1, and November 1.



Keep in Touch

To stay up to date with everything happening in Ballwin, we encourage our residents to connect with us online. We rely on engaged and involved citizens to help us improve our already thriving community. You can sign up to receive e-newsletters from various departments at www.ballwin.mo.us. You can also follow us on multiple social media platforms.



City of Ballwin
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Ballwin Parks and Recreation
The Pointe at Ballwin Commons
North Pointe Aquatic Center
Ballwin Golf Course and Club



Ballwin Police
Ballwin Parks and Recreation



@CityofBallwin
@BallwinParksRec
@BallwinPolice

Updated September 2017

The City of Ballwin
'Bringing People Together'

#BallwinLife

www.ballwin.mo.us

636.227.9000